

With 12 Strategically positioned jets and 4 speeds available to be fitted to all our baths, our spa is designed to eject proliferation of bubbles to provide an invigorating but gentle massage and enhance your bathing experience.

## Before you complete your purchase, please note: This is a Special Order Product item

The items above are specially ordered, you can only cancel an order prior to it being dispatched.

Please remember to measure your available space before ordering. Delivery of large items can be difficult in some properties due to narrow doorways, staircases, corridors etc. that can restrict access.

## IT IS YOUR RESPONSIBILITY TO CHECK YOUR NEW BATH WILL FIT INTO YOUR HOME.

If a bath is delivered and it is found that the wrong hand or size was ordered, we reserve the right to invoice £145.00 + VAT to arrange for the bath to be returned to Trojan and a 20% restocking charge.

The goods must be returned in full working order and as new and they must be returned in their original packaging. Failure to do so will result in an additional re-work charge of £100.00 + VAT

If we dispatch the product and delivery of the product is refused at point of delivery, you will be charged a £145.00 + VAT handling & a 20% restocking charge.

If the bath is ordered with an Air Spa System, it <u>cannot be cancelled or returned</u>.

We are unable to accept the items back that have been fitted, damaged or have been subjected to abuse.

Deliveries are normally undertaken using HGV / 18 tonne type vehicle, similar to Dustbin lorry or Fire Engine. To ensure we are able to deliver in a safe and timely manner we require notification of any access restrictions to the property

Failure to advise of access restrictions may result in an aborted delivery, this will incur an additional charge of £145 + VAT.

Please note: <u>Pallet deliveries are to the Kerbside only</u>. Delivery drivers are only able to deliver pallets to as close as possible to the exterior of the property's front door or driveway.

Special Orders will have to have a signed form from customer agreeing to the Terms & Conditions of the Special Order outlined above. This does not affect the guarantee

## Please ensure you have ordered the correct hand of bath & checked your available space.

I confirm I have read and agree to the above,	GUARANA
Delivery Address: Showroom End User	PERAR TRANTER
Postcode:	
Contact Name:	
Contact Tel:	
Mobile No:	_Email address:
Signed:	Date: